



ANNUAL REPORT 2018-2019

YCC Family Crisis Center

Website: www.ycchope.org

Tel: 801.394.9456

2261 Adams Ave

Ogden, UT 84401



MARGARET ROSE
EXECUTIVE DIRECTOR

Dear Friends,

The 2018-2019 year demonstrated that YCC not only continues its commitment to the communities of Ogden, Weber County, and Northern Utah, but has made tremendous strides and accomplishments during this time. I am honored to lead this organization into the years ahead.

The Victim Assistance Center shelter was home to numerous women, men, and children seeking safety, support, counseling, and services during extremely difficult times. Abuse knows no boundaries and the staff at YCC are dedicated to helping individuals navigate their new worlds free of violence, intimidation, and coercion. Those experiencing sexual violence also have skilled, knowledgeable advocates here to assist in the difficult healing process. Our Housing Assistance Center served record numbers of community members, a reflection of incredible need. Every day it's a joy to hear happy and playful voices emanating from the child care center—an enormous relief for parents to know their children are receiving top-notch care, learning essential skills, and engaging positively with peers. Our youth outreach and education efforts were more successful than ever with the important endeavor of helping young people develop healthy relationships, while education classes help adults emerge with purpose and direction. Meanwhile, low-income elders in the neighborhoods have received home repairs free of charge via the Senior Life Care program. Our intent is to deliver services in culturally appropriate ways and be responsive to the needs of the community and our services are available in Spanish for our Spanish-speaking clientele.

This summary barely scratches the surface of the fantastic work done by our incredible staff, Board, and volunteers here at YCC. But you should know, it's YOU—our friends, family, neighbors, governing bodies, and community partners who make this possible. Your kindness and generosity of money, time, goods, and spirit all contribute to making YCC the sanctuary it is for so many. Please continue to join us in this important work.

Sincere thanks,



Margaret Rose
Executive Director

OUR MISSION & VALUES

The mission of YCC Family Crisis Center is to “save and change lives” by working to prevent and alleviate domestic violence, sexual assault and homelessness by providing safety, services and resources. Our programs support and enhance the quality of life for all individuals and families by providing advocacy and education, to find hope on the road to self-sufficiency.

EMPOWERMENT

Increasing the strength of individuals and families through honoring their choices. Creating opportunities that allow individuals to overcome obstacles and discover their own personal strength and abilities.

FULFILLMENT

Helping individuals and families reach their full potential by finding purpose and value in life, while building on the inherent worth of every person.

ADVOCACY

Standing with and supporting those in crisis by helping them meet their needs as they progress toward safety, security and self-sufficiency.

COMPASSION

Using an empathetic and non-judgmental approach toward disadvantaged individuals and families. Showing genuine concern for their unique barriers and circumstances.

EDUCATION

Providing opportunities for learning, personal growth and self-awareness. Sharing knowledge to improve life skills, attitudes and motivating individuals and families to move toward self-sufficiency.

COLLABORATION

Working in conjunction with local agencies to provide resources to multiply our social impact. Bringing unified action in the community to help individuals and families in crisis.



VICTIM ASSISTANCE CENTER

SHELTER SERVICES

Our Victim Assistance Center provides safe shelter for individuals experiencing domestic violence and sexual assault. The shelter has the capacity to hold up to 61 survivors at any given time, providing them with food, clothing, and warm meals to meet their immediate needs, along with case management, advocacy and crisis counseling to promote self-sufficiency.

- YCC provided shelter for 513 victims of domestic violence and sexual assault, including 377 women, 22 men, 7 transgender individuals and 107 children, totaling 17,832 bed nights.
- The kitchen staff prepared and served 13,438 meals to shelter residents.
- 150 victims of domestic violence were referred to other shelters or housed in hotels due to the shelter being at capacity.
- 76 families and individuals transitioned into their own homes with the assistance of the Aftercare Program.

"The things I appreciate the most about coming to the YCC was that I was safe! I was valued! I was understood! I was with women who felt the same way I did and I felt their support so I no longer felt so alone."

~Client

CRISIS HOTLINE



Our 24-hour crisis hotline is staffed at all times by trained intake specialists who provide support to individuals in crisis, determine shelter eligibility, initiate Lethality Assessment Protocols, and dispatch domestic violence and sexual assault advocates when requested by law enforcement.

- Crisis line workers fielded 4,603 hotline calls.

SEXUAL ASSAULT PROGRAM

The Sexual Assault Program provides 24-hour crisis intervention and on-scene advocacy for victims of rape and sexual assault. Support groups and individual case management, along with therapy that is provided at no cost to survivors, is a vital part of the healing path for those affected by this devastating crime.

- 318 rape and sexual assault victims accessed advocacy and case management services.
- Upon victims' requests, advocates provided 301 emergency responses and crisis interventions. These took place on the phone or at hospitals, police departments, and the forensic exam center. YCC advocates provided support to victims during 65 Code R forensic examinations.
- 49 psycho-educational support groups reinforcing positive life skills and healing techniques were provided.
- 814 hours of free therapy were provided to rape and sexual assault survivors, a value of \$61,050.

PROTECTIVE ORDERS AND CRIMINAL JUSTICE ASSISTANCE

The Domestic Violence Victim Advocacy Program consists of three full time advocates and a team of volunteers who assist individuals affected by intimate partner violence and stalking. Advocates are available to respond on scene when requested by law enforcement or hospital personnel. Through collaboration and referrals from local prosecution and law enforcement agencies, this critical program is available to provide confidential safety planning and protective order assistance along with support navigating the civil and criminal court processes. Staff members coordinate and provide follow up for victims who have been identified as high risk for homicide through the Lethality Assessment Program (LAP) and conduct training for law enforcement partners.

- Advocates served 1,029 individuals with various types of victim assistance.
- Advocates provided 333 on-scene, in-person and telephone emergency responses at hospitals, police departments, and victims' homes.
- 175 individuals were assisted in filing protective orders with the 2nd District Court.
- Advocates accompanied survivors to 936 hours of protective order hearings to assist in navigating the complex criminal justice system.

YCC received 402 lethality assessment screens from law enforcement officers. Partners in this program include Weber County Sheriff's Office, Ogden City Police Department, Roy City Police Department, Riverdale Police Department, Harrisville Police Department, North Ogden City Police Department, Utah Transit Authority, and Weber State University.



EDUCATION AND OUTREACH

YCC's Outreach Specialist provides case management to community clients along with domestic violence and parenting classes in both Spanish and English. In addition, our child advocates facilitate groups for children affected by domestic violence. We are continually striving to teach about and promote safe, healthy relationships.

- 493 people entered our center seeking crisis intervention, resources and assistance.
- 164 individuals accessed the outreach program for case management and domestic violence classes.
- 173 domestic violence education groups were provided for both community and shelter clients, with a total attendance of 1,026. These included women's, men's, and Spanish DV support groups, along with one Spanish parenting class.
- The Child Advocate provided 43 psycho-educational groups to children who have been exposed to domestic violence with 284 in attendance.
- The Open Gym After School Program provided 123 hours for children between the ages of 6 - 12 to play, learn and get assistance with homework, including a successful summer program.
- The Sexual Assault Prevention Specialists provided 104 presentations to youth regarding healthy relationships with a total attendance of 3,205 students. Presentations were conducted in high schools, middle schools, faith organizations, and community youth organizations. Since January of 2019, Youth for Change prevention classes have had 25 teen participants.

"The classes at YCC have helped me to see clearly through the fog of confusion I have been living in for the past 20 years. It has helped me to put words to what I have been experiencing, something I have not been able to explain until now. It is very empowering to talk with others who have gone through what I have. I realized I wasn't alone, and that there were people who understood what I had gone through, and was going through, people who could help me extricate myself from a place I didn't know how to find my way out of."

~Client



AWARENESS

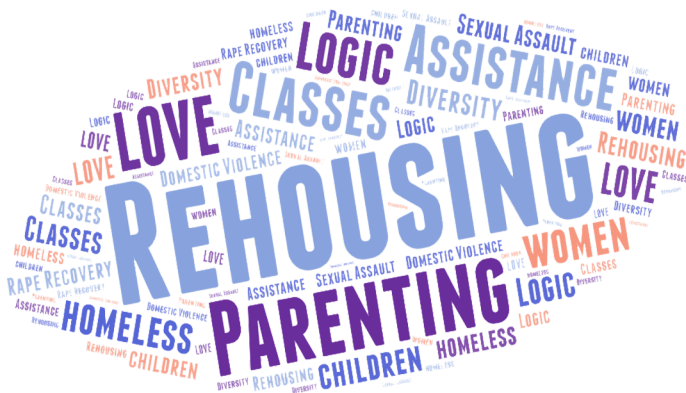
YCC continued to raise awareness by hosting Footsteps to Light in October 2018 and the Walk Against Sexual Assault in April 2019. These events brought awareness to domestic violence and sexual assault as partners walked in solidarity to end violence of all kinds.

Awards were given to survivors who have continued to grow despite the violence they have experienced.

ACHIEVEMENTS

YCC was awarded a \$200,000 grant through the Utah Office for Victims of Crime to implement a pilot program providing financial assistance for victims of crime, including rental assistance, rental application fees, utilities, moving expenses, child care expenses, hotel/motel vouchers, and transportation. Since the launch of the Survivor Driven Housing Program, YCC has successfully supported 251 households with case management, 732 clients with financial assistance, and provided emergency housing to 96 clients.





HOUSING ASSISTANCE CENTER

- Clients served in the Housing Assistance Center all receive self-esteem enhancement, domestic violence, and budgeting classes. A full-time case manager worked intensively with these individuals to help increase their income and gain permanent housing.
- 16 families (16 Adults and 49 children) received Rapid Rehousing services in the COC funded Rapid Rehousing Program. This program includes furniture, household items, food, clothing, and assistance with medical needs. 100% were housed in a permanent and stable placement, which they were able to maintain after rental assistance ended.
- 28 unaccompanied adults (adults without children) received Rapid Rehousing services in the COC funded Rapid Rehousing Singles Program. This program includes furniture, household items, food, clothing, and assistance with medical needs.
- 15 households (15 adults and 35 children) received permanent housing services in the Permanent Supportive Housing Program. This program includes furniture, household items, food, clothing, and assistance with medical needs.
- 49 families (71 adults and 125 children) accessed TANF Rapid Rehousing services. This program includes rental deposit, utility deposit and rental assistance for up to 4 months.
- Weber Housing Authority rented 4 units from YCC for Permanent Supportive Housing clients which brought in a revenue of \$45,949.00.
- 895 households received clothing vouchers benefiting 1,584 family members from both the community and YCC.
- 1642 hygiene kits were provided to people in our community.

- Thrift Store sales broke our highest record this year totaling \$76,809.00. Thanks to generous community donations, free clothing and household items were offered to those in need.
- 75 adults attended Love and Logic Parenting Classes.
- A Masonic Grant provided 82 copays for medical treatment and 206 prescriptions to clients through a partnership with Midtown Community Health Center.

*"I feel supported by the teachers and people at the YCC.
Before coming here, I felt I had no support, no one standing with me.
I have learned so much and it has given me strength and hope to
face this darkness in my life, and feel that I can be free of the pain and abuse.
I see hope that I can have a life where I am safe, where I feel love."
~Client*



CHILD CARE CENTER

- 329 children from the community participated in fun and safe Child Care Center programs.
- 123 children from the domestic violence shelter found friendships, safety and play in the Child Care Center.
- 3 children from the Housing Assistance Center joined new friends.
- 42 children were provided with drop-off care in a partnership with the Department of Workforce Services.
- 10 children from Child Care participated with our on-site partner, Head Start for early educational opportunities.
- 50 children participated in summer field trips sponsored by a Ogden City RAMP Grant.
- Food Preparation Specialists prepared and served 49,000 nutritional meals to the children from the Child Care Center, Head Start program, staff and volunteers.
- Fresh fruit and vegetable consumption increased over last year.



SENIOR LIFECARE PROGRAM



- Senior LifeCare supported 150 clients in 112 households with important minor home repairs.
- 220 critical minor home repairs were made during 162 visits.
- 40 referrals were made to different agencies in our community to better meet client needs.
- Senior LifeCare welcomed 14 new clients in 10 households.



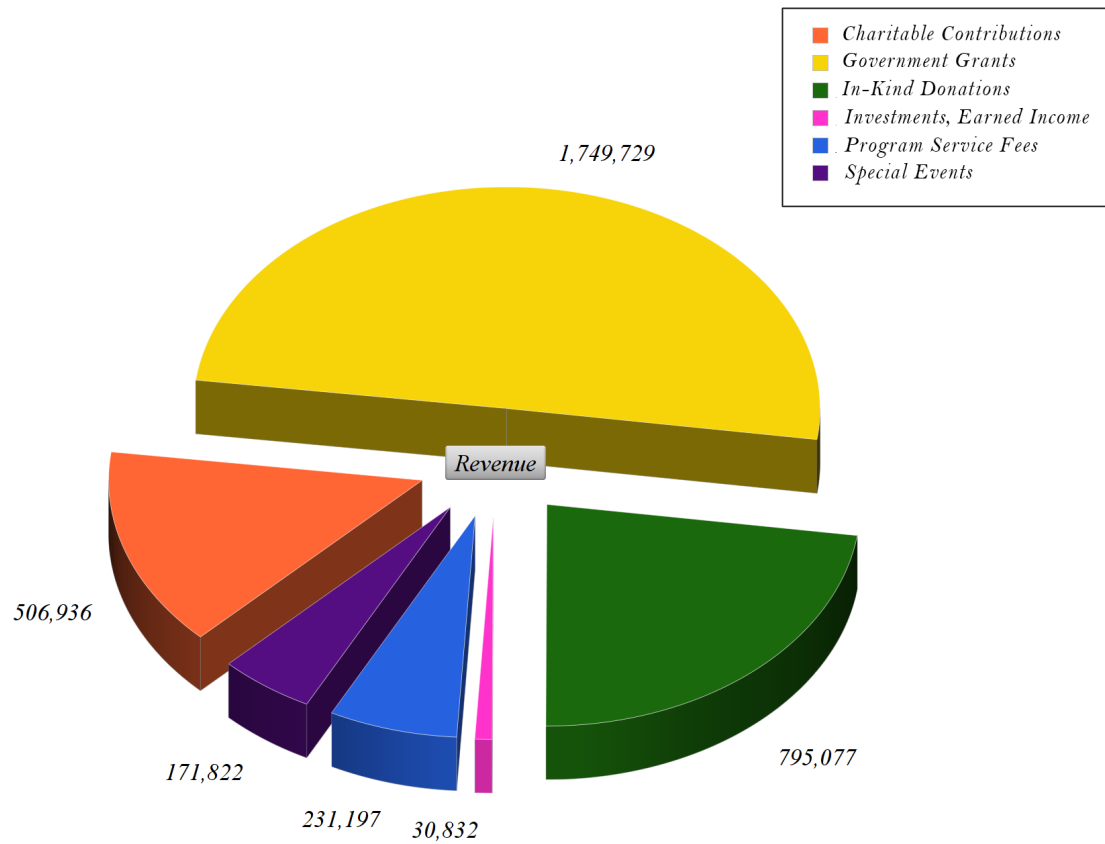
COMMUNITY INVOLVEMENT & SPECIAL EVENTS

- 918 community volunteers donated 22,191 hours of service with an in-kind value of \$217,838.74.
- Professional community volunteers donated 52 hours of service with an in-kind value of \$31,488.96.
- 47 hours were logged by 8 local attorneys, providing community members free legal advice through “Thursday Legal Bar Night” in conjunction with the Weber County Bar Association.
- YCC was the grateful recipient of in-kind donations in the amount of \$1,064,812.60.
- The first annual YCC Gala fundraiser raised \$70,758.00 for YCC’s programs.
- YCC continued The Rose Tea tradition started by The St. Benedict’s Foundation and Mattie Wattis Harris Foundation, raising \$10,428.00 with 240 women in attendance.
- The 20th Annual Bonneville Association of Insurance and Financial Advisors (BAIFA) Golf Tournament raised \$30,372.00 for YCC’s programs.
- YCC provided 350 children with Christmas gifts through the Spirit of Giving Program.



FINANCIAL SUMMARY

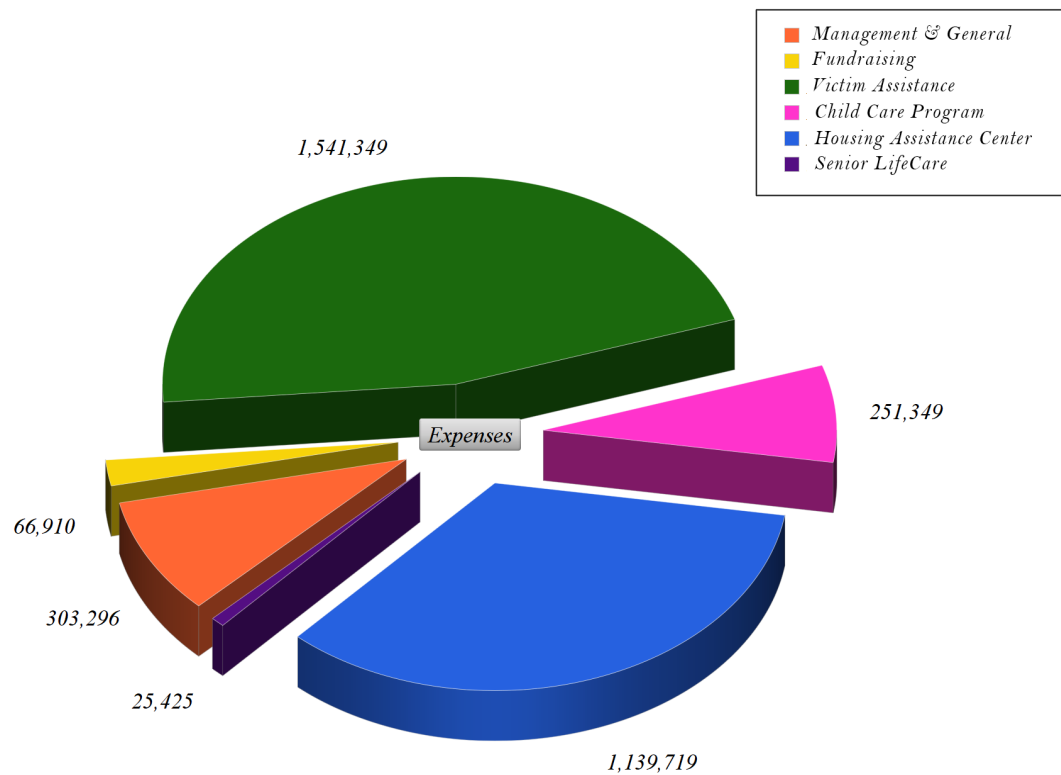
Revenue



Revenue

Contributions	506, 936
Government Grants	1,749,729
In-Kind Donations	795,077
Investments Earned Income	30,832
Program Service Fees	231,197
Special Events	171,822
Total Revenue	3,485,593

Expenses



EXPENSES

Management & General	303,296
Fundraising	66,910
Victim Assistance Center	1,541,349
Child Care Program	251,349
Housing Assistance Center	1,139,719
Senior LifeCare	25,425
Total Expenses	3,328,501

STATEMENT OF FINANCIAL POSITION

Total Assets	4,360,429
Liabilities	164,366
Net Assets	4,196,063

The period of reference for this report is YCC Family Crisis Center's fiscal year (July 1, 2018 - June 30, 2019). Every attempt has been made to provide an accurate listing in this report. Should an error be noticed, please contact our office at 801-689-1706 so the error can be corrected.

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